



Sultanbeyli Municipality – Istanbul (Turkey)

Municipal online services

With E-municipal applications that can be accessed through the municipality's corporate web site, district residents can carry out their transactions online by following the call "Stay at Home". In this context, people can make their tax payments digitally.

Technological device campaign

A campaign titled "Let's See Each Other in Virtual to Win" was organized to support young people who cannot access any technological devices. The winners of the competition organized within the scope of the campaign were awarded with the technological products required for digital education.

Support service for people aged over 65

The municipality continues its support activities for people aged over 65, who are considered as the biggest risk group of the epidemic and cannot leave the house. The elder people are served hot meals twice a day. The meals are cooked in the cafeteria of the municipality and then delivered to homes by the teams in accordance with the hygiene and health rules. Additionally, the homes of elderly people have been disinfected and their basic needs such as food and cleaning materials are being met. Support teams makes market and pharmacy shopping for them.

THE OWHC'S RESPONSE TO THE CORONAVIRUS PANDEMIC (COVID-19)

The Organization of World Heritage Cities (OWHC) wishes to support its member cities by gathering and sharing all the actions implemented by local and regional governments around the world.

To share your city's best practices, you can complete the [form](#) available on the OWHC website. All your initiatives will be published in the special section www.ovpm.org/covid-19.

Type of initiative: Flattening of the epidemic curve and ensuring continuity of services

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