Québec (Canada)

Broadcasting and Webcasting of the City Council

The next sessions of the city council and district councils will be maintained, but will not be open to the public. City council meetings will, however, be broadcast and webcast.

Maintaining essential municipal services

In connection with COVID-19, Quebec City is active and will at all times maintain its essential municipal services such as waste collection, access to drinking water, snow removal and emergency services. The City is ready to face this exceptional situation.

Online Services

Employees of the Citizen Relations Center (311) and administrative offices are available by phone and email to respond to citizens' requests. The City also invites citizens who are unable to leave the house to use its online services.

Type of initiative: Flattening of the epidemic curve and ensuring continuity of services

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THE OWHC’S RESPONSE TO THE CORONAVIRUS PANDEMIC (COVID-19)

The Organization of World Heritage Cities (OWHC) wishes to support its member cities by gathering and sharing all the actions implemented by local and regional governments around the world.

To share your city’s best practices, you can complete the FORM available on the OWHC website. All your initiatives will be published in the special section www.ovpm.org/covid-19.